



Volunteers of America of Pennsylvania family,

As we continue to be challenged by the evolving recommendations and responses required to slow coronavirus (COVID-19), I want to update you on the actions and safeguards that Volunteers of America of Pennsylvania (VOAPA) is taking in regards to this global pandemic for our clients, our staff and as a trusted human services organization.

Our teams are working around the clock to keep our facilities and our supportive services as safe as possible for our clients and larger community. We are especially careful at emergency, transitional, supportive, and permanent housing locations where staff are and have been implementing safety protocols from the earliest signs that COVID-19 posed a threat.

In an effort to limit the transmission of COVID-19, VOAPA is limiting access to our women's shelter, transitional, supportive, and permanent housing to essential personnel only. In light of orders from the Commonwealth to close all non-essential businesses, many of our staff members are working remotely and will continue to provide support to our clients. Non-essential communal programs, such as the VOAPA Thrift Store, Dial a Driver, the Children's Center, and the Youth Empowerment Project are closed during this time.

Please call us if you would like to speak to a member of our staff, we are still answering the phone and working, albeit remotely! Thankfully, technology affords us the ability to carry out much of our very important work, including limited case management.

We are also still able to get resources to our clients in needed, including via on line orders. Should you want to donate or help with these efforts, please contact us. We will happily partner with you to provide much needed help to our most vulnerable.

We wish the best for you and your family during this trying time.

Warmly,

Jodina Hicks, President

Volunteers of America of Pennsylvania